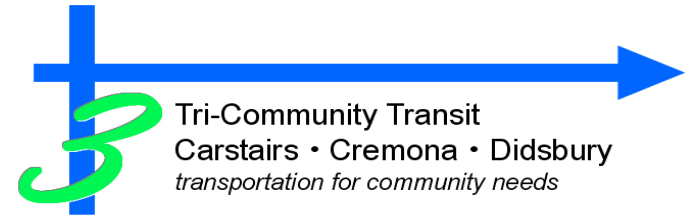


POINTS TO REMEMBER

- Passengers must wear seatbelts provided, unless medically excused.
- Carseats are available –must request at time of booking.
- Be ready 10 minutes prior to your pick-up time. We can only wait **five minutes** before delays affect the next pick-up. If your appointment is running late, give dispatch some notice and we can try to help.
- Please direct all booking enquiries (and cancelations) to Dispatch (948-2887). Our drivers do not handle bookings.
- Book at least 24 hours in advance to help us maximize our resources. Please inform us of all stops that you intend to make. Same day bookings are handled on a space-available basis (no guarantee).
- When cancelling your bus, please give three hours notice. When you give us enough notice, we can accommodate other passengers.
- Dress appropriately for the weather. Breakdowns and delays can happen. The bus can get mighty cool if we have to wait for roadside assistance.
- Accidents caused by slippery steps cost everyone. Sidewalks have to be clear to get you to the bus safely. Our drivers have discretion to decide if the path, stairs or driveway are in an unsafe condition.
- Ambulatory passengers require an escort (fare not required for escort).

Rocky View Regional Handibus
Box 3235, Airdrie, AB T4B 2B5
403-948-2887
info@rockyviewbus.ca
www.rockyviewbus.ca

Tri-Community Transit Project
Box 370, Carstairs, AB TOM 0N0
403-337-3341
www.carstairs.ca



A Satellite Project of Rocky View Regional Handibus Society



Carstairs • Cremona • Didsbury

Bookings: 1-877-389-2887

Who We Are

A NEW satellite Project of **Rocky View Regional Handibus Society** providing an out of town shared-ride service for those without transportation to appointments, or social activities etc. **The Tri-Community Transit Project** (Carstairs, Cremona, Didsbury) is now offering a rural service to take you from designated pick up points in your community to appointments etc to other eligible communities. All vehicles are wheelchair accessible.

Registration

All passengers must complete our registration form within ten days of starting service. Failure to complete the form within a reasonable time may cause suspension of service. The form is available online at www.rockyviewbus.ca or by calling 1-877-389-2887.

Availability

Transportation is available weekdays:

Tuesday, Wednesday, Thursdays: 7:30 am to 4:30 pm.

We have no service on weekends or holidays.

Fares

Fares vary with distance travelled, however fares are reasonable with mileage calculated at \$0.30 (approx) per kilometer. Exact price will be provided when making bookings. Additional subsidies may be available.

Payment

Please pay at the beginning of your ride. Drivers can accept cash or cheque. Receipts can be issued by dispatch. Please note that a fare may still be charged if there is a failure to cancel your trip with adequate notice.

Bookings: 1-877-389-2887 (8 AM to 3 PM)

Booking Your Trip

Bookings are made by calling toll free dispatch # above between 8a.m. and 3p.m. on weekdays. We require 24 hours to organize your trip and we take bookings up to three weeks in advance. Passengers can help us by booking as early as possible **BEFORE** you call.

Required Booking Information:

- Date of travel
- Address destination
- Pick-up location (see below or door to door if time allows)
- A contact number at your destination
- Appointment time and duration of appointment
- Number of people traveling (attendants travel for free but we must reserve their seat)
- Mobility aids (wheelchair, walker, cane, etc.)
- Carseats needed

Our dispatcher will take your information and inform you of pick-up and return times, after factoring other bookings

Please note: Incomplete information can prevent us from confirming your transportation in a prompt manner. Your assistance is appreciated.

All personal and trip information provided by passengers is considered confidential and is used to provide your transportation in a safe and dignified manner.

Pick up locations:

Carstairs: Town Office

Cremona: A Little Somethin' Somethin' Cafe & Bakery (Main Street)

Didsbury: Didsbury Hospital